

# NDIS SUPPORTS LISTS SUMMARY

From 3 October 2024, participants can only use their NDIS funds for items listed as **NDIS supports**.

There is also a list of things called "Supports" that are **not NDIS supports**.

In some circumstances, participants may be able to request a substitution from the **Supports that are not NDIS supports that may be considered replacement supports**.

The following table has been modified from Supports that are NDIS supports, Supports that are not NDIS supports, and Replacement supports lists found at <https://ourguidelines.ndis.gov.au/would-we-fund-it/what-does-ndis-fund>.

We have collated these three documents into one table so that you are able to compare things "at a glance" hopefully to make it easier for you to understand.

## WARNING

Note: Under Subsection 10(9) of the NDIS Act, the NDIS cannot be used to support the provision of sexual services; alcohol; drugs that contravene a Commonwealth, State or Territory law. Further things that apply across categories as not an NDIS support include: Unlawful goods and services

- A support the provision of which would be contrary to:
  - a law of the Commonwealth
  - a law of the State or Territory in which the support would be provided.
- Assistive products, vehicle modifications or home modifications that do not comply with Commonwealth, State or Territory laws, the National Construction Code or mandated Australian standards for the location or purpose the participant will require them
- Supports involving restrictive practices that are prohibited in the participant's State or Territory of residence
- Consumable products that are against the law
- Firearms and weapons
- Seclusion rooms.

NDIS Supports	Not NDIS Supports
<p><b>Accommodation assistance or tenancy assistance</b></p> <p>Supports that build capacity, guide, prompt, or assist a participant to do activities for finding or keeping appropriate accommodation.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• supports that help a participant apply for a rental tenancy or to take part in tenancy obligations in line with their tenancy agreement</li> <li>• medium-term accommodation where a participant cannot move into long term accommodation due to that accommodation or other supports not being ready and current accommodation is not suitable.</li> </ul> <p><b>Home modification design and construction</b></p> <p>Supports that design, change or modify a participant's home to help the participant live as independently as possible and to live safely at home.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• installing equipment or changing a building's structure, fixture or fittings</li> <li>• internal and external building modifications to remedy damage arising exclusively from disability-related behaviours or use of NDIS funded assistive technology or equipment</li> <li>• regulatory certification requirements for works.</li> </ul> <p><b>Specialist disability accommodation (SDA)</b></p> <p>The provision of specialist disability accommodation which is accommodation for a participant who requires specialist housing solutions, including to assist with the delivery of supports that cater for the person's extreme functional impairment or very high support needs.</p>	<p><b>Accommodation and household related</b></p> <ul style="list-style-type: none"> <li>• Rent, rental bonds, home and property deposits, stamp duty, mortgage repayments, and strata fees</li> <li>• Purchase of land, or house and land packages</li> <li>• Standard home security and maintenance costs, fencing, gates and building repairs</li> <li>• Pools, pool heating and maintenance, spa baths, saunas, steam rooms</li> <li>• Standard home repairs, home improvements, standard renovations and maintenance</li> <li>• Water, gas, and electricity bills, council rates, land taxes and levies</li> <li>• Water filters, purifiers, or aerators</li> <li>• Electricity generators, solar panels, home batteries for power storage, hot water and gas systems</li> <li>• Standard household (including garden) items, appliances, tools and products. For example, a dishwasher, fridge, washing machine, non-modified kitchen utensils and crockery, food processors, electric toothbrushes, floor rugs, beanbags, standard mattresses, and bedding</li> <li>• Standard furniture, fixtures or fittings. For example, lounges, beds, fire alarms, blinds.</li> </ul> <p><b>Related to housing and community infrastructure</b></p> <ul style="list-style-type: none"> <li>• Direct costs of compliance with a person's tenancy agreement, including bond, pest control, exit cleaning, general damage repairs</li> <li>• Housing for people with disability other than participants eligible for specialist disability accommodation</li> <li>• Design and subsequent changes or modifications to state and territory owned residential facilities (including aged care facilities, transitional and boarding accommodation and rehabilitation facilities) public buildings and boarding schools to make buildings accessible for people with disability to a reasonable adjustment standard</li> <li>• Design and subsequent changes or modifications to specialist disability accommodation</li> <li>• Reasonable adjustments to social housing to make buildings accessible for people with disability</li> <li>• Providing new publicly funded housing stock that meet accessibility standards and guidelines that apply in the location in which the housing is located</li> <li>• Homelessness-specific services including homelessness outreach and emergency accommodation.</li> </ul>

NDIS Supports	Not NDIS Supports
<p><b>Assistance with daily life tasks in a group or shared living arrangement</b></p> <p>Supports that provide assistance with or supervision of daily living tasks to participants in a shared living environment.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• supports provided on a temporary or ongoing basis</li> <li>• supports for short term accommodation and respite</li> <li>• supports provided to participants living in residential aged care facilities.</li> </ul> <p><b>Household tasks</b></p> <p>Supports that provide assistance with essential household tasks that a participant is not able to do themselves because of their disability.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• meal preparation and delivery</li> <li>• house or yard maintenance</li> <li>• cleaning and laundry.</li> </ul> <p>See lists above</p>	<p><b>Related to housing and community infrastructure continued</b></p> <p>The improvement of community infrastructure including improving accessibility of the built and natural environment</p> <ul style="list-style-type: none"> <li>• Postal services</li> <li>• Housing subsidies. - for example, rental bonds, mortgage relief and assistance with buying a home</li> <li>• Crisis housing</li> <li>• Mobile homes, caravans, campervans and tents.</li> </ul> <p><b>Replacement support: standard commercially available household items</b></p> <p>Specific circumstances the support may be considered for replacement</p> <ul style="list-style-type: none"> <li>• Where there is clear evidence that the need for the item relates specifically to the participant's impairment that meets the disability or early intervention requirements.</li> <li>• This item must increase whole task independence and reduce or eliminate the need for a support worker or disability specific assistive technology.</li> </ul> <p>Proposed support category:</p> <ul style="list-style-type: none"> <li>• Consumables.</li> <li>• Assistive Technology.</li> </ul> <p><b>Related to aged care</b></p> <ul style="list-style-type: none"> <li>• Any of the following within the meaning of the Aged Care Act 1997:             <ul style="list-style-type: none"> <li>- basic daily care fees</li> <li>- refundable accommodation options</li> <li>- extra service fees.</li> </ul> </li> <li>• Any of the following services provided by a residential aged care service:             <ul style="list-style-type: none"> <li>- daily assistance with tasks such as cleaning, cooking, laundry</li> <li>- personal care supports including bathing, dressing, going to the toilet</li> <li>- access to health practitioner services, clinical care and therapies</li> <li>- social and emotional support services and entertainment</li> </ul> </li> </ul> <p>Note: Supports for a participant that entered residential aged care before the age of 65 may not be included if there is an agreement in place between the Agency and the Department of Health and Aged Care that those supports should be funded by the agency.</p>

NDIS Supports	Not NDIS Supports
<p><b>Assistance animals</b></p> <p>Support provided by an eligible assistance animal.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• assessment, matching and provision of an eligible assistance animal</li> <li>• dietary needs</li> <li>• grooming</li> <li>• veterinary services including flea and worm treatments, medication, and vaccinations</li> <li>• yearly reviews to maintain accreditation.</li> </ul>	<p><b>Pet related</b></p> <ul style="list-style-type: none"> <li>• Animals (other than NDIS funded assistance animals) - this includes pets and companion animals</li> <li>• Pet food for animals other than NDIS funded assistance animals</li> <li>• Veterinarian costs, pet boarding, pet grooming for animals that are not NDIS funded assistance animals. For example, this includes for pets and companion animals</li> <li>• Pet insurance</li> <li>• Taxidermy and pet cremations, burials or funerals.</li> </ul> <p><b>Not evidence based &gt; Alternative and complementary therapies</b></p> <ul style="list-style-type: none"> <li>• Animal therapy - for example, puppy therapy, goat therapy.</li> </ul>

# Assistive equipment & products

NDIS Supports	Not NDIS Supports
<p><b>Assistive equipment for recreation</b></p> <p>The provision of assistive products used in sports or other recreational activities.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• personal recreation equipment modification and sporting equipment modification</li> <li>• services to assess and prescribe, deliver, adjust and train a participant in successful use of an assistive product</li> <li>• maintenance, spare parts and consumable items specific to an assistive product.</li> </ul>	<p><b>Not Evidence Based &gt; Related to health</b></p> <ul style="list-style-type: none"> <li>• Equipment or assistive products prescribed or issued as a result of clinical care, treatment or management from a medical practitioner and then delivered in the clinical setting, unrelated to the person's disability - for example, a knee brace issued following an acute knee ligament injury after sport or gardening accident</li> <li>• Surgical services or procedures or procedures related to aids and equipment</li> <li>• Acute, subacute, emergency and outpatient clinical services delivered through public or private hospitals</li> <li>• Prescription spectacles or contact lens.</li> </ul>

NDIS Supports	Not NDIS Supports
<p><b>Assistive products for household tasks</b></p> <p>The provision of assistive products that support a participant to carry out domestic and everyday actions and tasks within a participant's home.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• assistive products for the preparation of food and drink</li> <li>• assistive products to facilitate house cleaning, gardening or laundry</li> <li>• additional costs to upgrade or modify standard household items to household items that include accessibility features that address a participant's support needs</li> <li>• services to assess and prescribe, deliver, adjust and train a participant in the successful use of an assistive product</li> <li>• maintenance, spare parts and consumable items specific to an assistive product.</li> </ul> <p><b>Assistive products for personal care and safety</b></p> <p>Provision of assistive products for self-care activities and participation in self-care.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• modified foods including for the purposes of percutaneous endoscopic gastronomy (PEG) feeding</li> <li>• products to facilitate washing and drying the participant's body, caring for the participant's body and body parts, dressing and protecting the participant's body</li> <li>• modified or adaptive clothing</li> <li>• modified or adaptive products to manage menstruation including applicators and period underwear</li> <li>• products to manage incontinence</li> <li>• furniture and other products that are adapted or specifically made to be placed in or added to a participant's home (including indoor and outdoor areas) to help with movement, positioning and other safety needs, including entry and exit of the environment</li> <li>• services to assess and prescribe, deliver, adjust and train a participant in the successful use of an assistive product</li> <li>• maintenance, spare parts and consumable items specific to an assistive product</li> <li>• visual and tactile alerting systems.</li> </ul>	<p>See <b>Not Evidence Based &gt; Related to health</b> page 4.</p>

NDIS Supports	Not NDIS Supports
<p><b>Customised prosthetics (includes Orthotics)</b></p> <p>Assistive products externally applied to replace, wholly or in part an absent or deficient body segment which assists participant control and functioning of their neuromuscular skeletal systems. This includes:</p> <ul style="list-style-type: none"> <li>• design, manufacture and fit of customised functional prosthetics and orthotics</li> <li>• assessment and specification (prescription) of a product by a professionally qualified prosthetist, orthotist, pedorthotist, podiatrist, or occupational therapist trained in provision of that product</li> <li>• osseo-integrated, external products</li> <li>• services to train a participant in successful use of an assistive product</li> <li>• maintenance, spare parts and consumable items specific to an assistive product.</li> </ul> <p><b>Vision equipment</b></p> <p>The provision of products for navigation, orientation, braille, magnifiers and note taking equipment.</p>	<p>See <b>Not Evidence Based &gt; Related to health</b> page 4.</p>

## Behaviour support & mental health

NDIS Supports	Not NDIS Supports
<p><b>Specialist positive behaviour support</b></p> <p>Supports that are provided by professionals with specialist skills in positive behaviour support.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• assessment, development and delivery of a comprehensive plan that aims to reduce and manage behaviours of concern</li> <li>• training and ongoing monitoring of staff in implementation of a behaviour support plan</li> <li>• training and capacity building for a participant's informal supports in the use of positive behaviour support</li> <li>• development and delivery of interim or transitional plans</li> </ul>	<p><b>Not Evidence Based &gt; Related to health</b></p> <ul style="list-style-type: none"> <li>• Pharmaceuticals (including prescription medicines and non-prescription medicines)</li> <li>• Treatment, including for drug and alcohol dependency, gambling, and other addictions or disorders</li> <li>• Acute, subacute, emergency and outpatient clinical services delivered through public and private hospital mental health services</li> <li>• Supports related to mental health that are clinical in nature, including acute, ambulatory or continuing care or rehabilitation</li> <li>• Residential care where the primary purpose is for inpatient or outpatient treatment or clinical rehabilitation.</li> </ul>

NDIS Supports	Not NDIS Supports
<p>See <a href="#">Specialist positive behaviour support</a> page 6.</p>	<p><b>Not evidence based &gt; Wellness and coaching related</b></p> <ul style="list-style-type: none"> <li>• Life coaches, wellness coaches, career coaches, cultural coaches</li> <li>• Hypnotherapy</li> <li>• Neurofeedback</li> <li>• Gaming therapy</li> <li>• Mastermind coaching including Apps and software</li> <li>• Somatic therapy</li> <li>• Kinesiology.</li> </ul> <p><b>Related to justice</b></p> <ul style="list-style-type: none"> <li>• Supports in secure mental health facilities that are clinical in nature</li> <li>• Supervision and monitoring to prevent or observe offending behaviour or to monitor adherence to justice system-imposed conditions</li> <li>• The day-to-day care and support needs of a person in custody (including in a secure mental health facility), which includes supervision, personal care and general supports</li> <li>• Pre-sentence psychological and psychiatric reports</li> <li>• Secure accommodation facilities where the purpose of this accommodation is to safeguard the community or prevent reoffending, including secure mental health facilities.</li> </ul> <p><b>Related to child protection and family support</b></p> <ul style="list-style-type: none"> <li>• Travel or accommodation for parents visiting their children that are in out-of-home care (OOHC).</li> <li>• Guardianship services for children and adults.</li> <li>• General family therapy.</li> <li>• Parenting programs.</li> <li>• Babysitting or nanny services, au pairs.</li> <li>• Marriage and relationship counselling.</li> <li>• Child protection services required by families who have entered, or are at risk of entering, the relevant State or Territory statutory child protection system.</li> <li>• General parenting programs, counselling or other supports for families, which are provided to families at risk of child protection intervention and to the broader community, including making them accessible and appropriate for families with disability.</li> </ul>

NDIS Supports	Not NDIS Supports
<p><b>Communication and information equipment</b></p> <p>The provision of assistive products to support communication and information management.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• products that help a participant to receive, send, produce and/ or process information in different forms</li> <li>• products that facilitate a participant communicating by language, signs and symbols, receiving and producing messages, having conversations and using communication devices and techniques</li> <li>• services to assess and prescribe, deliver, adjust and train a participant in the successful use of an assistive product</li> <li>• maintenance, spare parts and consumable items specific to an assistive product.</li> </ul> <p><b>Interpreting and translation</b></p> <p>Supports that assist a participant with independent communication in personal, social, cultural or community activities where translation and interpretation is needed as a result of their disability.</p> <p><b>Hearing equipment</b></p> <p>The provision of hearing equipment directly related to a participant's permanent hearing impairment that is not provided through the Hearing Services Program for the participant.</p> <p><b>Specialised hearing services</b></p> <p>Specialist audiological services provided by an allied health professional for participants with complex needs.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• assessing hearing impairment</li> <li>• prescription of audiological aids and equipment.</li> </ul>	<p><b>Replacement support: Smart watches, tablets, smart phones, apps for accessibility/ communication purposes</b></p> <p>*Specific circumstances the support may be considered for replacement:</p> <ul style="list-style-type: none"> <li>• Participants who require the use of a smart watch, tablet or smart phone required to meet communication and accessibility needs.</li> <li>• For example, a participant with complex communication needs who uses a tablet as an alternative communication device, which is their only way to communicate and so cannot be shared, where this is the most appropriate solution for their needs.</li> <li>• Note: Any smart device used for tracking purposes could be considered a restrictive practice and needs to be considered in this context.</li> </ul> <p><b>Proposed support category</b></p> <ul style="list-style-type: none"> <li>• Consumables.</li> <li>• Assistive Technology.</li> </ul> <p><b>Not Evidence Based &gt; related to health</b></p> <ul style="list-style-type: none"> <li>• Hearing services or supports provided by the Hearing Services Program Surgical services.</li> </ul>



NDIS Supports	Not NDIS Supports
<p><b>Assistance in coordinating or managing life stages, transitions and support</b></p> <p>Supports provided on a short-term basis that provide assistance to manage life transitions.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• transition from or to new educational settings or employment settings</li> <li>• transition to new living arrangements</li> <li>• support before and immediately following hospital discharge where there has been a change to a disability participant's support needs prior to hospitalisation</li> <li>• transition out of a mental health setting</li> <li>• transition out of a custodial setting.</li> </ul> <p><b>Innovative community participation</b></p> <p>Supports that are tailored for individual participants with extraordinary support needs to assist them to participate in the community. Extraordinary support needs arise due to a participant's specific situational and personal circumstances.</p> <p><b>Participation in community, social and civic activities</b></p> <p>Supports that assist a participant to take part in community, social, cultural and civic activities.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• supporting participants during relevant activities</li> <li>• working with participants to develop their ability to partake in these activities.</li> </ul> <p><b>Group and centre-based activities</b></p> <p>Supports for participants to access and participate in community, social, cultural and recreational activities that are provided in a group setting, either in the community or in a centre.</p>	<p><b>Lifestyle related</b></p> <ul style="list-style-type: none"> <li>• Cigarettes, vapes and smoking paraphernalia, legal cannabis</li> <li>• Smoking cessation devices such a nicotine replacement items</li> <li>• Gambling</li> <li>• Internet devices (such as modems and routers), land line phones, mobile phones (including smart phones), mobile phone accessories, tablets, and sim cards</li> <li>• Internet, landline and mobile phone plans and data</li> <li>• Standard computers, standard computer accessories, consoles and games, and subscriptions for streaming services</li> <li>• Standard (non-modified and not adaptive) recreational equipment and tools, including toys, balls and racquets</li> <li>• Costs associated with recreational sports and activities - this includes membership costs, venue hire fees, uniforms and footwear</li> <li>• Costs associated with elite or professional sports and activities, including equipment or modifications to equipment and related travel costs</li> <li>• Dating or relationship services including virtual reality, match makers or Apps</li> <li>• Costs associated with weddings, honeymoons, funerals, and other social, business, private, public, formal or informal events</li> <li>• Musical instruments, music production, social media production</li> <li>• Tickets to theme parks, tourism and entertainment operators</li> <li>• Tickets to music, theatre, cinema, sporting events, and conference fees or entrance fees</li> <li>• Accommodation to attend or participate in work, study, music, theatre, cinema, sporting events or conferences. This includes any other social, business, private, public formal or informal event</li> <li>• Standard indoor or outdoor play equipment</li> <li>• General health, fitness, social or recreational activity costs or services</li> <li>• Membership and entry to a recreational club and standard gym equipment</li> <li>• Non-prescription medicines, sunscreens, weight loss products, vitamins, sport or athletic supplements, and homeopathic.</li> </ul>

NDIS Supports	Not NDIS Supports
<p><b>Daily personal activities</b></p> <p>Supports that provide supervision or assistance with personal daily living tasks to help a participant to live as independently as possible in their own home and in the community.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• assistance with eating and drinking, dressing and toileting</li> <li>• maintaining personal hygiene, including showering, bathing, hair washing and drying, fingernail and toenail cutting and cleaning</li> <li>• moving and positioning</li> <li>• in-kind personal care in school.</li> </ul> <p><b>Development of daily care and life skills</b></p> <p>Supports that provide training and development activities for participants or carers to increase ability to live as independently as possible (including as part of psychosocial recovery supports).</p> <p>This includes increasing the participant's ability to independently undertake the following activities:</p> <ul style="list-style-type: none"> <li>• shopping</li> <li>• managing finances</li> <li>• travel and use public transport</li> <li>• improve relationship and social skills.</li> <li>• meal preparation</li> <li>• managing a participant's own personal care</li> <li>• engage in social activities</li> </ul> <p><b>High intensity daily personal activities</b></p> <p>Supports that assist a participant with complex needs to undertake high intensity daily personal activities.</p> <p>These supports must be provided by a worker with additional qualifications and experience relevant to the participant's complex or psychosocial needs.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• a suitably qualified worker undertaking the activities</li> <li>• a suitably qualified worker supervising the participant or another person in the participant's support network undertaking the activities.</li> </ul>	<p><b>Clothing and beauty related services</b></p> <ul style="list-style-type: none"> <li>• Jewellery, watches (including smart watches)</li> <li>• Makeup, cosmetic treatments, cosmetics and cosmetic accessories</li> <li>• Standard (non-modified and non-adaptive) clothing and footwear</li> <li>• Hair treatments, cutting, dying, styling, extensions, threading, weaving, hair replacements and transplants, wigs</li> <li>• Manicures, pedicures, false nail application or removal of any kind, nail painting and removal, nail decorations, nail piercings, hand or foot massage or treatments</li> <li>• Body art including body piercings, tattoo services, and henna.</li> </ul> <p><b>Food and groceries</b></p> <ul style="list-style-type: none"> <li>• Groceries including all food, beverage, cleaning, household and health products</li> <li>• Fast food services, takeaway food and food delivery platforms (excluding meal delivery platforms where the food and ingredient component can be separately identified from the meal preparation and delivery component).</li> </ul>

NDIS Supports	Not NDIS Supports
<p><b>Community nursing care</b></p> <p>Supports that provide disability-related nursing care for participants with high care needs (not including high intensity daily personal activities), requiring a high level of clinical skill.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• catheter care</li> <li>• skin integrity checks</li> <li>• tracheostomy care</li> <li>• medication management</li> <li>• intramuscular injections</li> <li>• training of support workers to respond to a participant's complex needs.</li> </ul> <p><b>Disability-related health supports</b></p> <p>Health supports that relate to the functional impact of a participant's disability.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• supports, services and assistive products to manage dysphagia, diabetes, continence, wound and pressure care, respiration, nutrition, podiatry and foot care, and seizures</li> <li>• supports for people with complex communication access needs or behaviours when accessing health or mental health services, including hospitals and</li> <li>• in-patient facilities</li> <li>• specialist allied health services and supports that facilitate enhanced functioning and community re-integration of people with recently acquired severe conditions including newly acquired spinal cord and severe acquired brain injury</li> <li>• training support workers, family and friends to perform roles where appropriate.</li> </ul>	<p><b>Not Evidence Based &gt; Related to health</b></p> <ul style="list-style-type: none"> <li>• The diagnosis, early intervention and clinical treatment of health and dental health conditions, including ongoing or chronic health conditions</li> <li>• Diagnostic assessments and screening services</li> <li>• Time-limited, recovery-oriented services and therapies:             <ul style="list-style-type: none"> <li>– where the predominant purpose is treatment directly related to the person's health status, or</li> <li>– provided after a recent medical or surgical event, with the aim of improving the person's functional status, including post-acute rehabilitation or post-acute care</li> </ul> </li> <li>• Pharmaceuticals (including prescription medicines and non-prescription medicines), biological medicines, vaccines, sunscreens, weight loss products, vitamins, sport and athletic supplements, and homeopathic medicines</li> <li>• Equipment or assistive products prescribed or issued as a result of clinical care, treatment or management from a medical practitioner and then delivered in the clinical setting, unrelated to the person's disability - for example, a knee brace issued following an acute knee ligament injury after sport or gardening accident</li> <li>• Surgical services or procedures or procedures related to aids and equipment</li> <li>• Acute, subacute, emergency and outpatient clinical services delivered through public or private hospitals</li> <li>• Prescription spectacles or contact lens</li> <li>• Nursing services (where related to treatment of a health event)</li> <li>• Ambulance services</li> <li>• Hospital in the home services</li> <li>• Newborn follow-up provided in the health system, including child and maternal health services</li> <li>• Hearing services or supports provided by the Hearing Services Program</li> <li>• Sub-acute, palliative care including in-patient and out-patient services delivered in the person's home or clinical setting. Noting that disability-related supports as part of an NDIS participant's plan may continue to be provided at the same time as palliative care services.</li> </ul> <p><b>Reproductive health and family related</b></p> <ul style="list-style-type: none"> <li>• Surrogacy and fertility treatments.</li> </ul>

NDIS Supports	Not NDIS Supports
<p><b>Assistance to access and maintain employment or higher education</b></p> <ul style="list-style-type: none"> <li>• Supports that build a participant’s capacity to successfully prepare for, find or keep employment in the open labour market (including self-employment and micro-enterprise) or the supported labour market.</li> </ul> <p>This includes:</p> <ul style="list-style-type: none"> <li>• employment preparation complementary to that delivered while at school and when leaving school</li> <li>• assistance for a participant to transition to employment</li> <li>• further education and training.</li> </ul> <p><b>Specialised supported employment</b></p> <ul style="list-style-type: none"> <li>• Supports that provide a participant with assistance to prepare for, find and retain a job in the participant’s employment setting of choice.</li> </ul>	<p><b>Related to school education</b></p> <ul style="list-style-type: none"> <li>• Fees and payments for outside school hours care - this includes before school, after school, student free days, vacation care and school holiday programs</li> <li>• Education and tuition fees across all education settings</li> <li>• Standard school uniforms, shoes, lunchboxes, drink bottles or other school equipment</li> <li>• Personalised learning or supports for students that primarily relate to their educational attainment</li> <li>• Aids and equipment for educational purposes - for example, modified computer hardware, education software, braille textbooks</li> <li>• Assistive products which are fixed or non-transportable in schools that enable a student access to education - for example, hoists and specially adapted furniture</li> <li>• Reasonable adjustment to education campuses, including capital works - for example, ramps, lifts, hearing loops</li> <li>• Services from a person employed at the participant’s school or the relevant authority or Department of State for a State or Territory agency with responsibility for school education</li> <li>• Textbooks and teaching aids (including alternative formats)</li> <li>• Tutors and scribes</li> <li>• Educational supports associated with home schooling</li> <li>• School refusal programs</li> <li>• School camp, incursion and excursion fees</li> <li>• Transport between school activities including excursions and sporting carnivals</li> <li>• Work experience generally provided as part of a school program.</li> </ul>

NDIS Supports	Not NDIS Supports
<p>See <b>Assistance to access and maintain employment or higher education</b> and <b>Specialised supported employment</b> p 12.</p>	<p><b>Related to higher education and vocational education and training</b></p> <ul style="list-style-type: none"> <li>• Education and tuition fees across all higher education and vocational education training (VET) settings</li> <li>• Any supports (including assistive technology) for students that primarily relate to their education and training</li> <li>• Building modifications to higher education and VET settings</li> <li>• Services from a person employed for educational purposes by the participant’s higher education or VET provider</li> <li>• Personalised learning or supports for students that primarily relate to their educational attainment</li> <li>• Assistive products which are fixed or non-transportable in higher education or VET settings that enable a student or trainee to access to education or training - for example, hoists and specially adapted furniture</li> <li>• Textbooks and teaching aids, including in alternative formats such as braille or Easy English</li> <li>• Education and training to facilitate transition to employment generally provided in higher education and VET settings.</li> </ul> <p><b>Related to employment</b></p> <ul style="list-style-type: none"> <li>• Government funded employment programs including Disability Employment Services and Workforce Australia</li> <li>• Work-specific aids and equipment required to perform a job, including modified hardware and software</li> <li>• Reasonable adjustments (including assistive products and workplace modifications) to access a workplace</li> <li>• Employer responsibilities including recruitment processes, work arrangements, transport for work activities</li> <li>• Employer compliance with employment laws, including those dealing with discrimination on the basis of disability Employment programs, including both disability-targeted and open employment services, to provide advice and support to job seekers with disability who are largely independent once placed in employment to find and retain a job</li> <li>• Employment programs to encourage and assist employers to have recruitment policies and practices to hire and be inclusive of people with disability in the workplace. For example, support, training and resources, funding assistance to help employers make reasonable adjustments, and incentives for hiring people with disability, such as wage subsidies.</li> </ul>

NDIS Supports	Not NDIS Supports
<p><b>Management of funding for supports</b></p> <p>Supports provided by a registered plan management provider to manage the funding of supports under a participant's plan.</p> <p><b>Support coordination</b></p> <p>Supports that assist participants to connect with informal community and funded supports (including as part of psychosocial recovery supports).</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• building a participant's capacity to connect with supports</li> <li>• assisting participants to understand and utilise their plan</li> <li>• connecting with providers and mainstream services</li> <li>• addressing barriers and reducing complexity in the support environment.</li> </ul>	<p><b>Finance and payments related</b></p> <ul style="list-style-type: none"> <li>• Donations, tithes, gifts, and political contributions</li> <li>• Fines, penalties, and court-ordered amounts</li> <li>• Travel insurance, life insurance, income protection insurance, home and contents insurance, car insurance and excess insurance for novated vehicles</li> <li>• Health insurance, ambulance membership, gap payments for Medicare funded services and private health insurance claims</li> <li>• Superannuation for the participants or a member of self-managed superannuation fund (within the meaning of the Superannuation Industry (Supervision) Act 1993) of which the participant is a member</li> <li>• Fringe benefits for staff or contractors</li> <li>• Education and tuition fees including fees for school, vocational education and training and higher education</li> <li>• Legal costs</li> <li>• Child support fees and debt repayments</li> <li>• Gift cards</li> <li>• Business development costs and business skills development costs including company registration, book-keeping, accounting services or software</li> <li>• Debts, liabilities, loan repayments, buy now pay later payments, and taxes.</li> </ul> <p><b>Income replacement</b></p> <ul style="list-style-type: none"> <li>• Income support payments</li> <li>• Rent subsidy</li> <li>• Income supplementation.</li> </ul>

NDIS Supports	Not NDIS Supports
<p><b>Personal mobility equipment</b></p> <p>The provision of personal mobility equipment that supports or replaces a participant's capacity to move indoors and outdoors and to transfer from one place to another.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• assistive products for walking</li> <li>• wheelchairs and motorised mobility devices</li> <li>• transfer devices and hoists</li> <li>• services to train a participant in successful use of equipment provided</li> <li>• maintenance, spare parts and consumable items specific to equipment provided.</li> </ul> <p><b>Assistance with travel or transport arrangements</b></p> <p>Supports that provide transport assistance to participants that cannot travel or use public transport independently.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• transport for the purposes of participants undertaking community-based activities</li> <li>• transport for the purposes of participants attending school or other educational facilities</li> <li>• provider travel costs</li> <li>• costs associated with the use of taxis or private transport</li> <li>• in-kind specialist school support</li> <li>• travel training to build a participant's confidence and skills to use public transport safely and independently.</li> </ul>	<p>This support does not include the purchase of a vehicle.</p> <p><b>Finance and payments</b></p> <ul style="list-style-type: none"> <li>• Travel insurance, life insurance, income protection insurance, home and contents insurance, car insurance and excess insurance for novated vehicles</li> <li>• Health insurance, ambulance membership, gap payments for Medicare funded services and private health insurance claims</li> </ul> <p><b>Travel and transport related</b></p> <ul style="list-style-type: none"> <li>• Cruises, holiday packages, holiday accommodation and airfares, including interstate and overseas travel, passports, visa, activities and meals included in travel</li> <li>• Vehicles - this includes motor vehicles, motorbikes, watercraft, all-terrain vehicles, standard bikes and scooters and other recreational vehicles</li> <li>• Vehicles, devices, modifications or products that are not legal for use in the relevant state or territory</li> <li>• Mechanical repairs (except for NDIS funded vehicle modifications), automotive tools</li> <li>• Vehicle registration</li> <li>• Personal mobility devices including e-scooters, electric bikes and skateboards</li> <li>• Transport for children as part of their reasonable care and support provided by families or carers</li> <li>• Petrol, diesel and gas.</li> </ul> <p><b>Related to transport</b></p> <ul style="list-style-type: none"> <li>• Accessible public transport</li> <li>• Public transport fares</li> <li>• Concessions to facilitate use of public transport</li> <li>• Airline lounge memberships and access fees</li> <li>• Transport costs for any animals that are not NDIS funded assistance animals</li> <li>• Transport infrastructure, including road and footpath infrastructure</li> <li>• Community transport services</li> <li>• Modifications to public transport and taxis.</li> </ul>

NDIS Supports	Not NDIS Supports
<p><b>Specialised driver training</b></p> <p>Supports that provide driver training with a specialised vehicle driving instructor. Supports that provide training on the use of adapted equipment or vehicle modifications.</p> <p><b>Vehicle modifications</b></p> <p>The provision of assistive products that can be added to vehicles or modifications made to vehicles that help a participant to operate, enter, exit or ride in the vehicle safely.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• passenger and wheelchair hoists</li> <li>• modified controls</li> <li>• modified restraints and modified car seats</li> <li>• certification costs for registration and additional vehicle insurance premium costs as a direct result of the modification</li> <li>• services to assess and prescribe, deliver, adjust and train a participant in successful use of an assistive product or modification</li> <li>• maintenance, spare parts and consumable items specific to an assistive product or modification.</li> </ul>	<p>See <b>Finance and payments</b>, <b>Travel and transport related</b> and <b>Related to transport</b>, p 15.</p>



NDIS Supports	Not NDIS Supports
<p><b>Exercise physiology and personal wellbeing activities</b></p> <p>Supports that maintain or increase physical mobility or well-being through personal training or exercise physiology to address the functional impact of the participant's disability.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• accessing services from an appropriately qualified professional</li> <li>• assessment and development of a personalised exercise program which aims to increase or maintain a participant's functional capacity</li> <li>• maintenance of muscle strength, range of motion, balance and mobility.</li> </ul> <p><b>Therapeutic supports</b></p> <p>Supports that provide evidence-based therapy to help participants improve or maintain their functional capacity in areas such as language and communication, personal care, mobility and movement, interpersonal interactions, functioning (including psychosocial functioning) and community living.</p> <p>This includes an assessment by health professionals for support planning and review as required.</p>	<p><b>Not evidence-based &gt; Alternative and complementary therapies</b></p> <ul style="list-style-type: none"> <li>• Crystal therapy</li> <li>• Tarot card reading, psychics, mediums and clairvoyants</li> <li>• Cuddle therapy</li> <li>• Reflexology</li> <li>• Aromatherapy</li> <li>• Sound therapy</li> <li>• Yoga therapy</li> <li>• Wilderness therapy</li> <li>• Animal therapy - for example, puppy therapy, goat therapy</li> <li>• Hair therapy</li> <li>• Alternative or complementary medicine.</li> </ul> <p><b>Wellness and coaching related</b></p> <ul style="list-style-type: none"> <li>• Massage that is not provided by an allied health professional for disability related purposes</li> <li>• Sports or athletic supplements</li> <li>• Life coaches, wellness coaches, career coaches, cultural coaches</li> <li>• Hypnotherapy</li> <li>• Neurofeedback</li> <li>• Gaming therapy</li> <li>• Mastermind coaching including Apps and software</li> <li>• Somatic therapy</li> <li>• Kinesiology.</li> </ul> <p><b>Energy and healing practices related</b></p> <ul style="list-style-type: none"> <li>• Reiki (including intuitive reiki)</li> <li>• Frequency healing and energy balanced massage</li> <li>• Spinal flow technique</li> <li>• Scalar lounge</li> <li>• Deep energy clearing</li> <li>• Shamanic healing.</li> </ul>